GENERAL TARIFF

800 SERVICE AND 800 ENTRY

1. GENERAL

- 1.01 800 Service and 800 Entry is a network service, which allows the customer to receive incoming customer-dialed calls originated from points within Canada and the United State. 800 Service and 800 Entry calls are toll free to the caller.
- 1.02 An 800 number can terminate on a singly line or on a group of equivalent lines. The calls to an 800 number are routed to either the number associated with the single line or a number associated with a line within the equivalent group of lines. This number is hereafter referred to as the conversion number.
- 1.03 Only one conversion number is assigned to an 800 number.
- 1.04 More than one 800 number can terminate on the same conversion number.

2. TERMS AND CONDITIONS

- 2.01 Each dedicated access line provides one-way incoming service only and includes a single connection to a demarcation point on a customer's premises, at a mutually agreed point.
- 2.02 A minimum service period of one month applies.
- 2.03 More than one 800 number, either Canada or U.S. Service, can terminate on the same group of access lines.
- 2.04 800 Service and 800 Entry are not furnished as a Foreign Exchange Service.
- 2.05 This service may not be resold or shared to provide Message Toll Service or other inter-exchange Voice services.
- 2.06 800 Service and 800 Entry are furnished subject to the availability of suitable facilities.
- 2.07 An 800 Service and 800 Entry customer may not received calls from an exchange of a telephone system that does not participate in the provision of 800 Service and 800 Entry.
- 2.08 An 800 Service and 800 Entry call that is received from within the customer's local calling area is chargeable at the rate for the home NPA. If the customer elects to receive calls from the home NPA, local calls cannot be clocked and the home NPS rate applies.

Effective December 1, 2004 Authority: CRTC Order 2004-390 November 23, 2004

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- 2.09 Calls must be customer-dialed. As an exception, 800 Service and 800 Entry calls may be placed with the operator for completion in the following instances:
 - (a) Calls that originate from exchanges where direct dialing is not provided.
 - (b) Calls that originate from a coin, mobile, ship or aircraft telephone service.
 - (c) Calls that are placed by guests of hotels with PBX Service.
- 2.10 An 800 Service and 800 Entry subscriber may be listed in the directories of the Company and may also be listed in the directories of other Canadian telephone companies at the rates specified in their respective tariffs.

3. RATES AND CHARGES

USOC	DESCRIPTION	MRC	sc
800SC	800 Service - dedicated access	\$30.00	MESC
800EC	800 Entry	\$30.00	MESC

Authority: CRTC Order 2004-390 November 23, 2004