

GENERAL TARIFF

INDEX

<u>FOR THE FOLLOWING</u>	<u>SEE</u>	<u>PAGE</u>
800 Service.....	670	1
800 Entry.....	670	1
Abbreviations.....	40	1
Access Services.....	750	1
Access to customers premises, right of.....	80 - 5	3
Accounts		
Objection by customers.....	80 - 9	5
Payment - general.....	80 - 17, 18, 19	10, 11
Advance payments.....	80 - 17	10
Agreements with customers to install And/ or maintain equipment.....	80 - 4	2
(See also "Connection of customer-provided equipment")		
Allowance		
Customer - initiated termination of service.....	80 - 20	11
Service interruptions	80 - 14	8
Service suspended for violation of regulations..	80 - 20	11
Alterations to equipment and wiring		
By customers prohibited.....	80 - 7	4
Application for service.....	80 - 3	1
Attachments		
Unauthorized.....	80 - 7	4
Automatic Callback.....	490 - 8.02	7
Automatic Recall.....	490 - 8.03	8
Base Rate Area		
Definition.....	100 - 4.01	2
Bell - Silencing Arrangement.....	240 - 2.01e	1
Blocking - 900 and 976 Calls.....	490 - 7	7
Bridged main-telephone service.....	180 - 2	1
Business extra listing.....	140 - 4.02	2
Business rates, application of.....	170 - 2	1
Business Service, classification of.....	170 - 2	1
Business Service, use of.....	80 - 7	4
Call Blocking Services - 900 and 976.....	490 - 7	7
Call Forwarding.....	490 - 5.02	3
Call Management Services.....	490 - 8	7
Automatic Callback.....	490 - 8.02	7
Automatic Recall.....	490 - 8.03	8
Calling Number Delivery.....	490 - 8.04	8
Calling Number Deliver Blocking.....	490 - 8.05	8
Customer Originated Trace.....	490 - 8.06	8
Screening List Editing.....	490 - 8.07	8
Distinctive Ringing / Call Waiting.....	490 - 8.08	9
Selective Call Acceptance.....	490 - 8.09	9
Selective Call Forwarding.....	490 - 8.10	9
Selective Call Rejection.....	490 - 8.11	10

GENERAL TARIFF

INDEX

	<u>FOR THE FOLLOWING</u>	<u>SEE</u>	<u>PAGE</u>
C	Calling Number Delivery.....	490 - 8.04	8
C	Calling Number Delivery Blocking.....	490 - 8.05	8
C	Call Waiting.....	490 - 5.01d	4
C	Cancellation before service commencement.....	80 - 19	11
C	Central Office, serving, right to change.....	80 - 13	8
C	Centrex Service.....	210	1
	Basic Service Features.....	210 - 3	3
	Optional Service Features.....	210 - 4	3
C	Call Management Services.....	210 - 5	4
C	Change in telephone number.....	80 - 13	8
	Codes and Symbols.....	30	1
	Coin-telephone service		
	Public.....	150	1
	Conditions of furnishing service.....	80 - 1	1
C	Confidentiality of customer records.....	80 - 10	6
	Connection of customer-provided equipment.....	850 - 1	1
	Cords, straight mounting and spring.....	490 - 2	1
C	Credit Deposits.....	80 - 6	3
C	Custom Calling Features.....	490 - 5	3
	Call Forwarding.....	490 - 5.02a	3
	Speed Calling.....	490 - 5.02b	3
	Three-Way Calling.....	490 - 5.02c	3
	Call Waiting.....	490 - 5.02d	4
	Cancel Call Waiting.....	490 - 5.02e	4
	Teen Service.....	490 - 5.02f	4
	Call Wake up.....	490 - 5.02g	4
C	Custom Calling Features Plan.....	490 - 5.03	6
C	Customer liability for calls.....	80 - 8	5
C	Customer Originated Trace.....	490 - 8.06	8
C	Customer-provided equipment		
	Diagnostic Maintenance Charge.....	850 - 4	2
	General.....	850 - 1	1
	Multi Line Service.....	850 - 3	2
	Single Line Service.....	850 - 2	2
C	Customer Service, use of.....	80 - 7	6
C	Cut-off feature.....	240 - 2.01e	1
	Damage to telephone equipment, liability for	80 - 4	2
C	Default of customer in making payment.....	80 - 16,21	9,13
	Definitions.....	90	1
C	Deposits and Alternatives.....	80 - 6	3
C	Diagnostic Maintenance Charge.....	850 - 4	2
	Digital Network Services.....	900 - 1	1
C	Directories - Distribution.....	80 - 11	7

GENERAL TARIFF

INDEX

<u>FOR THE FOLLOWING</u>	<u>SEE</u>	<u>PAGE</u>
Directory listings		
Assistance.....	140 - 7	4
General.....	140 - 1	1
C Error, of omission, liability for.....	80 - 12	7
Extra listings.....	140 - 4	2
C Foreign exchange.....	310 - 1.01	1
Initial service period.....	140 - 5	4
Monthly rates.....	140 - 6	4
Primary.....	140 - 3	2
Provided without additional charge.....	140 - 2	1
Public telephone service.....	150 - 1	1
Termination of listings.....	80 - 20	11
C C C C Distinctive Ringing / Call Waiting.....	490 - 8.08	9
C C C C DS-1 Digital Service Access (CPE)	900 - 3.04	8
Effective date of changes.....	80 - 2	1
C Entry to customer's premises, right of.....	80 - 5	3
Equipment, Company's ownership of.....	80 - 4	2
Equipment installed by customer (see "Installation by customer")		
C C C C Equivalent of service.....	100 - 4.03b	2
C C C C Error in listing, liability for.....	80 - 12	7
C Exchange rate areas.....	100 - 3.01	1
C Exchange service rate, primary.....	100 - 4.0	2
C Exchanges, list of.....	100 - 3.01	2
C Explanations of codes and symbols.....	30	1
C Extra listings.....	140 - 4	2
Facilities.....	80 - 4	2
C Features - Custom Calling.....	490 - 5	3
C Features Plan - Custom Calling.....	490 - 5.03	6
C Fire emergency listing.....	140 - 2.02	1
C Flat-rate service		
C Resale prohibited.....	80 - 7	4
C Use of.....	80 - 7	4
C Foreign attachments, unauthorized.....	80 - 7	4
C Foreign exchange service and listings.....	310 - 1.04	1
C Indebtedness to Company.....	80 - 21	13
Individual line service		
General.....	180 - 1.01	1
Rates.....	100 - 4.03	2
Information service		
Charge for.....	140 - 7	4
C Error, liability for.....	80 - 12	7
Initial service period		
C General.....	80 - 19	11
C Extra listing.....	140 - 5.01	4
C Foreign exchange service.....	310 - 1.01	1

Issued: January 28, 2016

Effective: April 8, 2016

Authority: Tariff No.76

GENERAL TARIFF

INDEX

	<u>FOR THE FOLLOWING</u>	<u>SEE</u>	<u>PAGE</u>
C	Inspection and Modification Charge.....	850 - 4	2
	Installation by Company.....	80 - 4	2
	Installation by customer.....	80 - 4	2
C	Interest on Deposit.....	80 - 6	3
C	Interference with equipment or wiring.....	80 - 7	4
	Interruption to service		
C	Liability and allowance.....	80 - 14	8
C	Right of Company.....	80 - 21	13
C	Jack and plug equipment.....	490 - 3	1
	Joint use of telephone service		
	Listings.....	140 - 3	2
C	Key Equipment.....	240 - 1.01	1
C	Late Payment Charge.....	85 - 2	2
	Liability		
C	Limitations of Company.....	80 - 15	8
	Of Company.....	80 -12,13,15	7
	Of Customer for calls.....	80 - 8	5
	Overbilled or billed in error.....	80 - 18	10
	Unbilled of Under billed.....	80 - 17	10
C	Limitation of Company - Liability.....	80 - 15	8
	Listings, directory - see "Directory listings"		
	Long distance service - see "Message toll service"		
	Main-telephone service - bridged.....	180 - 2	1
	Message toll service		
C	Charges - Liability of customer for.....	80 - 8	5
C	Minimum Contract Period.....	80 - 19	11
C	Multi-Element service charge.....	110 - 2	2
C	Multi-line telephone system.....	240 - 1	1
	Network - Cellular Service.....	230 - 4.03	4
	Non-published number.....	140 - 6.01	4
C	Non-standard equipment, initial service period....	80 - 19	11
	NSF Check charge.....	85 - 1	1
C	Number, telephone, right of Company to change.....	80 - 13	8
C	Objection by customer to statement of account.....	80 - 9	5
	Obligation of Company to furnish service.....	80 - 3	1
C	Offensive language prohibited.....	80 - 7	4
	Optical Fibre	910	1
	Ownership of facilities used to furnish service..	80 - 4	2
	Payment for service - see "Accounts, payment of"		
C	Payment time limit.....	80 - 16	9
	Police emergency listing.....	140 - 2.02	1

GENERAL TARIFF

INDEX

<u>FOR THE FOLLOWING</u>	<u>SEE</u>	<u>PAGE</u>
Premises		
Right of entry.....	80 - 5	3
Primary exchange service, rates.....	100 - 4.03	2
Primary listing.....	140 - 3	2
Primary service.....	100 - 2	1
Private Branch Exchange Service.....	190	1
Public telephone service		
General.....	150 - 1	1
Listings.....	150 - 3	1
Rate areas, exchange.....	100 - 4	2
Rates for primary exchange service.....	100 - 4	2
Rearrangement of equipment by customer prohibited	80 - 7	4
Refunds in case of service problems.....	80 - 14	8
Repairs and maintenance, expense of.....	80 - 4	2
Resale of service prohibited.....	80 - 7	4
Residence extra listing.....	140 - 4.04	3
Residence rates, application of.....	170 - 3	2
Residence service, classification of.....	170 - 3	2
Residence service, use of.....	80 - 7	4
Responsibility for payment of charges		
See "Accounts, payment of"		
Restrictions on use of service.....	80 - 7	4
Restriction - Toll service.....	490 - 6	6
Returned Check Charge.....	85 - 1	1
Right of Company to change telephone number and		
Service central office.....	80 - 13	8
Right of entry to customer's premises.....	80 - 5	3
Rural Flat Rate Area.....	100 - 4	2
Screening List Editing.....	490 - 8.07	8
Service		
Use of.....	80 - 7	4
Selective Call Acceptance.....	490 - 8.09	9
Selective Call Forwarding.....	490 - 8.10	9
Selective Call Rejection.....	490 - 8.11	10
Service Charges		
General.....	110 - 1	1
Business.....	110 - 2,3,4	2
Residence.....	110 - 2,3,4	2 C
Diagnostic Maintenance Charge.....	850 - 4	2
Inspection and Modification Charge.....	850 - 4	2
Service interruption liability and allowance for		
Service, obligation to furnish.....	80 - 14	8
Service, termination of.....	80 - 3	1
Service, termination of.....	80 - 20,21	13
Speed Calling.....	490 - 5.02b	4
Spring cord.....	490 - 2.02	1

GENERAL TARIFF

INDEX

	<u>FOR THE FOLLOWING</u>	<u>SEE</u>	<u>PAGE</u>
	Suspension of service		
C	Violation of regulations.....	80 - 21	13
	Symbols, codes and.....	30	1
C	Teen Service.....	490 - 5.01f	4
C	Telephone number, right of Company to change.....	80 - 13	8
	Telephone service, obligation of Company.....	80 - 3	1
C	Termination of service, General.....	80 - 20,21	11
	Terms, explanation.....	90	1
	Terms of Service.....	80	1
C	Three-Way Calling.....	490 - 5.02c	3
C	Toll Restriction Service.....	490 - 6	6
	Toll Service - see "Message Toll Service"		
C	Touch Tone/ Touch Call.....	490 - 4	3
C	Trace - Customer Originated.....	490 - 8.06	8
C	Unauthorized attachment.....	80 - 7	4
C	Use of service.....	80 - 7	4
C	Violation of Company's terms of service.....	80 - 21	13
	Wiring		
	Inside - see "Inside wiring"		
	Installation by Company.....	80 - 4	2
	Installation by Customer - see "Installation by Customer"		
	Zenith Extra Listing.....	140 - 6.01	4

GENERAL TARIFF

INDEX

T Transfer to page 6

Z
|
|
|
|